

Privacy Policy

Effective Date: 1/1/25

1. Information We Collect

We may collect the following types of information when you use our Site:

- Personal Information: Name, email address, phone number, or other details you voluntarily provide through contact forms or service inquiries.
- Non-Personal Information: Browser type, IP address, operating system, referring website, and browsing behavior on our Site (collected automatically through cookies or analytics tools).

2. How We Use Your Information

We may use the information we collect to:

- Respond to your questions and service requests.
- Provide, operate, and improve our services.
- Send administrative communications, updates, or promotional materials (you can opt out anytime).
- Analyze usage trends to improve website performance.
- Comply with legal obligations or enforce our terms.

3. Sharing of Information

We do not sell, rent, or trade your personal information. We may share your information only in the following circumstances:

- Service Providers: With trusted vendors who help us operate our Site or deliver services (e.g., hosting, analytics, email delivery).
- Legal Requirements: If required by law, regulation, or court order.
- Business Transfers: If our company merges, is acquired, or sells assets, your information may be transferred as part of that transaction.

4. Cookies and Tracking

Our Site may use cookies and similar technologies to:

- Improve user experience.
- Track usage analytics.
- Store user preferences.

You can control cookies through your browser settings. Disabling cookies may limit some features of the Site.

5. Data Security

We implement reasonable technical and organizational measures to protect your information. However, no website or data transmission can be guaranteed to be 100% secure.

6. Your Privacy Rights

Depending on your location, you may have rights to:

- Access, update, or delete your personal information.
- Opt out of receiving marketing communications.
- Request a copy of the data we hold about you.

To exercise these rights, please contact us using the details below.

7. Third-Party Links

Our Site may include links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage you to review their privacy policies.

8. Children's Privacy

Our Site is not directed to children under 13. We do not knowingly collect personal information from children. If we learn that we have collected such information, we will delete it promptly.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

10. Contact Us

Data Sharing

Customer data is not shared with 3rd parties for promotional or marketing purposes.

Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

11. Terms and Conditions

You will receive SMS messages from ONESOURCE PROPERTY MANAGEMENT LLC related to your account, service updates, maintenance notifications, and limited promotional information. Message frequency varies based on your activity and communication preferences. Message and data rates may apply. These terms and conditions are provided by ONESOURCE PROPERTY MANAGEMENT LLC. To stop receiving messages, text STOP at any time to unsubscribe. For assistance, text HELP or contact us at info@onesourceteam.com or (850-743-8986).

12. Contact Us

If you have questions about this Privacy Policy or how we handle your information, email us at info@onesourceteam.com